

## **iHome notebook cooling pad with 2 built-in fans**

**IH-A700CB / IH-A701CW**

### **Product Knowledge Base**



### **FREQUENTLY ASKED QUESTIONS**

#### **1. What is included in the box?**

- Notebook cooling pads with 2 built in fans
- USB power cable
- Quick start guide

#### **2. What are the system requirements?**

- Windows® XP or Windows Vista® or
- Mac® OS X v10.4 or later.
- USB port

#### **3. Where can I find warranty information?**

Visit [www.life-works.com/warranty](http://www.life-works.com/warranty)

## **TROUBLESHOOTING**

### **1. Cooling pad does not work?**

- Ensure the cable is connected properly.
- Ensure the computer is on.
- Ensure the cooling pad power is on.
- Connect the USB cable to a USB port on your computer, not a USB hub

For questions regarding your iHome computer accessory, please visit our website at [www.life-works.com](http://www.life-works.com) or call 1-877-Life-540.

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